

Analysis of the Delayed Call Syndrome

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Abstract

An approach is proposed, which based on a combination of acts of insignificant importance, will attempt to identify the reasons for complications in an organisation, resulting from the negative impact of large scale events. In particular, the reasonably justified allure of short term gains has a negative impact on the development of the organisation as well as its individual members. The heightened attention to the breach of management principles, prevents serious repercussions which may result in future stability loss. In the times of increased workload, the acquisition of the skill “mandatory answer of every phone call” not only improves the efficacy of work rules implementation, but also benefits with finding unexpected solutions out of critical situations, which includes taking into account the real help of “call to a retained friend”.

Keywords: responsibilities, environment, benefit, skill, measures, disruption, indecisiveness

1 Problem

The aforementioned points have determined the existence of a contradiction, encompassed by the gap in perception of reality, which is reduced to a rudimentary analysis of the scenario on the level of a well-known method. Such analysis, which is built upon the well established habits of staying in the comfort zone, in fact results in the inability to understand the principles of management. Hence, the so called incompetence “indecisiveness skill”, can be formulated as: “It is impossible to reach a set level of performance when there are no means for identifying faults that disrupt the unity of organisation’s activity”. The current iteration allows for description of the object of study, which is centered around the synthesis of trends for organisation’s recovery. The simulation identifies the reasons for the stagnation of the professional development of key employees in the organisation. Primary reasons behind such stagnation are found in the medium-term scenario of the organisation’s functionality. The assessment of the functionality is carried out under the conditions of deviations from false alternatives before and after establishing order in the parts of the structure by eliminating the mechanisms that cause the loss of control, resulting from insensitivity towards important circumstances, hence leading to inaction and confusion during the critical moments.

2 Tasks

One of the tasks of the study is directed towards uncovering the reasons for the stagnation in the professional development of an employee engaged in managerial work. The purpose of the study is the development of a procedure targeted towards overcoming obstacles encountered throughout the development process of the organisation. In order to accomplish such a task, an ongoing analysis on the prerequisites for management inaction in crisis situations will have to be conducted. Hence, the choice regarding the effective resource allocation has to be made. This will allow for a transition towards an applicable scenario with room for improvement. In the implementation process and upon its completion, a guidance protocol will be developed to protect the organisation for unauthorised interference.

3 Conclusions

The applicable results of the study will be considered at the level of consolidated and agreed-upon rules of the organisation, hence unveiling the penalties for untimely prevention of disruptions or problems detected throughout the mechanism of the organisation’s working process. The incorporation of the system will make it possible to implement a full-scale procedure to suppress a “delayed call syndrome” that manifests itself when “action in lieu of effectiveness” is prioritised. The program includes a set of warning measures to prevent the loss in productivity, diagnosed during a fundamental investigation, thus ensuring that the mismatch between performance results and standards is captured and recorded.