

System for processing financial accounting and service requests using the web interface

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Abstract

The company that currently provides physical services needs to process financial accounting. In fact, every enterprise has a computer and office equipment, therefore needs to maintain this equipment. Consequently, the company that serves such enterprises needs to prepare financial statements for corporate clients. This is done after equipment repair services are provided at the end of each month, quarter or year.

Keywords: information technology, information system, financial accounting.

1 Introduction

The task of large enterprises is to generate income on an ongoing basis from the needs of their customers. The company develops intensively if the client is satisfied. The more intensively the enterprise develops, the more personnel are involved in the work process. Therefore, the problem of the IT structure in such conditions of the company's development is key. Its solution will allow to minimize the working staff of the IT department within the enterprise.

A modern user in such enterprises expects a quick solution to his requests and often requires the provision of high-quality reporting information. The task of the company that provides these services is to satisfy the needs of the user.

The main focus of the project is focused on ensuring the continuous operation of the product and the reliability of the reporting data for the product. In addition, this project allows enterprises-customers to save money, as it uses automated software instead of employees, which does not need to pay wages.

2 Overview

The system of financial accounting and requests for the provision of services provides automatic processing of information without the participation of employees of the enterprise's IT department. Provides an automatic solution to customer problems related to his needs.

This system works without integration into the client's internal services and is based on a separate web platform. That allows you to use this solution in your workflow. And it can be used simply and conveniently in any enterprise.

To achieve these objectives, the following issues are addressed:

- considered the advantages and disadvantages of the project on the market, as well as the relevance of the

development of web applications of this type;

- the role of speed and quality of the product in this industry has been determined;
- an overview of already created solutions for the project under development is provided, their errors are indicated before the required requests;
- the development of the product functionality management system has been completed;
- diagnostics of its own project was carried out, in which it was revealed how it forms its data register and monitors errors.

3 Decision

Due to the fact that enterprises-customers have many offices, they need to use such a product, as this will reduce their financial costs for the internal IT structure. Without the use of this product, the offices of the enterprise have no automation, which entails the use of human resources to solve the needs for physical services, as well as to conduct financial accounting.

4 Conclusion

Today there are competitors who use this type of projects, but not all of them guarantee high-speed performance, uninterrupted operation and, most importantly, integrated financial accounting along with functions for providing services using a web platform.

The system for processing financial accounting and requests for the provision of services does not require integration into the internal services of the customer's enterprise and can be used separately on the web platform. It makes it possible to have personalized user access to corporate data of the system, allows you to create and process applications for the provision of services, as well as create and maintain financial reports.